

HaydenKowalchuk

Adept in the customer service industry, able to quickly learn new duties and tasks, and effective in leading teams to success.

EMPLOYMENT

2016 - Present

SALESPERSON – Bergund Auto Group

- + Proficiently sell a wide range of used vehicles, all makes and models.
- + Maintain friendly and professional customer interactions to keep doors open and close sales.

2016 - Present

ASSISTANT STORE MANAGER – 7-Eleven

- + Work with and provide back-up to Store Managers, and performing managerial tasks in their absence.
- + Focus daily on: Communication skills, Leadership ability, Attention to Detail, and Customer service

2013 – 2016

BULK PRODUCTS TEAM LEAD – Roanoke Natural Foods Coop

- + Work closely with the Grocery and Deli department to share resources.
- + Duplicate requirements listed under produce team lead

2012 - 2013

PRODUCE TEAM LEAD – Roanoke Natural Foods Coop

- + Responsible for ordering products from multiple vendors.
- + Being knowledgeable about all the produce currently in the store.
- + Lead other produce team associates and promoting sales.

2011 - 2012

FRONT END ASSOCIATE – Roanoke Natural Foods Coop

- + Collecting payment from customers and keeping accurate drawer totals.
- + Providing outstanding customer service to customers and vendors.

EDUCATION

2017 – Present

APPLIED SCIENCE COMPUTER PROGRAMMING – Chattahoochee Tech CC

- + currently enrolled and continuing education

CERTIFICATIONS

2017

MVDB SALES LICENSE Authorized to sell motor vehicles in Virginia

2015

AHA CPR understanding of CPR and AED use, and how to administer both

2013

NCG RETAIL BASICS 102 merchandising and store conditioning in a coop

2013

NCG RETAIL BASICS 101 managing key indicators in a cooperative store

2009

COMPTIA A+ competent as a computer technician for small and large businesses

2009

CISCO CCENT possess the skills required to support small enterprise networks including installation, operation, and network security